



HEALTH PRODUCTS

STEWARDSHIP ASSOCIATION

PROPOSED BRITISH COLUMBIA MEDICATIONS RETURN PROGRAM PLAN

Submitted to:
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Stewardship Plan - Pharmaceutical

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Glossary of Terms and Abbreviations

BCMRP	British Columbia Medications Return Program
Collection Sites	Community pharmacies registered with the BCMRP to collect unused and expired Consumer Health Products from the public.
HPSA	Health Products Stewardship Association
Consumer Health Products (CHP)	Health Products sold directly to consumers and include: <ul style="list-style-type: none"> ▪ Prescription drugs ▪ Non-prescription drugs ▪ Natural Health Products
Member	Producer of Consumer Health Products and a member of HPSA
Natural Health Products (NHP)	Under the Natural Health Products Regulations , natural health products (NHPs) are defined as: <ul style="list-style-type: none"> • Vitamins and minerals • Herbal remedies • Homeopathic medicines • Traditional medicines such as traditional Chinese medicines • Probiotics • Other products like amino acids and essential fatty acids <p>NHPs must be safe to use as over-the-counter products and do not need a prescription to be sold.</p>
Non-prescription Drugs	<ol style="list-style-type: none"> 1) A drug available from a pharmacist but does not require a prescription. These are the drugs located in the area of the pharmacy "behind the counter", where there is no public access and no opportunity for patient self-selection or 2) A drug which does not require a prescription and is available for self-selection from the area of the pharmacy under the direct supervision of the pharmacist or 3) A drug that may be purchased from any retail outlet (such as a grocery store)
Prescription Drugs	A drug requiring a prescription for sale in Canada
Producer	(i) a person who manufactures the product and uses in a commercial enterprise, sells, offers for sale or distributes the product in British Columbia under the manufacturer's own brand,

	<p>(ii) (ii) if subparagraph (i) does not apply, a person who is not the manufacturer of the product but is the owner or licensee of a trademark under which a product is used in a commercial enterprise, sold, offered for sale or distributed in British Columbia, whether or not the trademark is registered, or</p> <p>(iii) (iii) if subparagraphs (i) and (ii) do not apply, a person who imports the product into British Columbia for use in a commercial enterprise, sale, offer for sale or distribution in British Columbia;</p>
Regulation	Recycling Regulation, BC 449/2004.

DRAFT

1. Introduction

The Health Products Stewardship Association (HPSA) is a not-for-profit product stewardship organization. Since 1996, HPSA has been administering a Medications Return Program for Consumer Health Products sold to consumers (residential waste stream only) in the province of British Columbia: the BCMRP.

The present BCMRP is being submitted by HPSA on behalf of Producers of Consumer Health Products (Prescription Drugs, Non-prescription Drugs and Natural Health Products) sold in British Columbia, to the British Columbia Ministry of the Environment in accordance with British Columbia's Recycling Regulation 449/2004 under the Environment Management Act ("the Regulation").

The present BCMRP replaces the previous stewardship plan for Consumer Health Products submitted by HPSA and approved on March 27, 2007.

2. Duty of the Producer – Section 2(1)

The British Columbia Medications Return Plan (BCMRP) is submitted by HPSA on behalf of Producers of Consumer Health Products in accordance with Section 2(1) of British Columbia's Recycling Regulation 449/2004 ("the Regulation ") which states the following:

Except as otherwise specifically provided in this regulation, a producer must

(a) have an approved plan under Part 2 [Extended Producer Responsibility Plans] and comply with the approved plan, or

(b) comply with Part 3 [Extended Producer Responsibility Program Requirements if No Extended Producer Responsibility Plan]

with respect to a product in order to use in a commercial enterprise, sell, offer for sale or distribute the product in British Columbia.

The British Columbia Medications Return Program (BCMRP) has developed and delivered an efficient, cost-effective, environmentally and socially responsible health products return program for consumers, on behalf of 149 Producers.

3. Appointment of the Stewardship Agency – Section 2(2), (3), (4), (5)

The BCMRP plan is developed on behalf of the Producers of Prescription Drugs, Non-prescription Drugs, and Natural Health Products sold in British Columbia through community pharmacies, and in accordance with British Columbia Recycling Regulation BC 449/2004 under the *Environmental Management Act*. This plan details the program’s collection and management systems, as well as its communications initiatives, which intend to further build on the successes of HPSA’s current collection system through community pharmacies. The BCMRP is designed to ensure that collection sites are available to all regions of the province, and that products returned are packaged, handled, transported, and disposed of in a safe, compliant and environmentally responsible manner.

The Health Products Stewardship Association (HPSA) is a national non-for-profit and member-based association representing obligated Producers of Consumer Health Products. HPSA’s Members are a mixture of national and global companies. Many of HPSA Members are registered producers in multiple provinces. As of December 31 2018, HPSA’s membership was established at 149 producers, representing a large majority of Consumer Health Products producers. In joining HPSA, each producer must agree in writing to appoint HPSA as its agent to carry out the duties of the Producers as defined in Section 2(2) of the Regulation. For a list of current HPSA’s members in BC, see [appendix A](#).

Agency Governance

HPSA was registered with Industry Canada in 2000 and was continued under the Canada Not-for-Profit Corporations Act by the issuance of a Certificate of Continuance for Health Products Stewardship Association on April 29, 2013, by the federal government, through Industry Canada.

The corporation’s purposes, as set out in the Articles of Continuance under the NFP Act, are as follows:

- To be the steward for environmental waste management programs of post-consumer health products.
- To manage unused or expired post-consumer health products in a cost-efficient and environmentally acceptable manner, that meets government policy or legislation for its members.

As of June 13, 2018, the Board is comprised of the following representatives:

Board members as of June 13, 2018	
Name and Position	Organisation
Mark Nykolaichuk	LifeScan Canada Ltd
Dominique Ferland	Domrex Pharma Inc.
Earl Black	Apotex
Stephen Macdonald	Shoppers Drug Mart/Loblaws
Colleen McElwain	CAHI
Anuj Pasrija	BD Medical
Brad Wright	Independent (Consultant)

Performance Monitoring and Reporting Commitments

Reporting Commitments	Any change in HPSA's structure and governance from one year to the next will be disclosed in the Annual Report.
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4. Products covered under the Stewardship Plan- *Section 4*

The Regulation's Schedule 2 for Residual Product Categories defines "Pharmaceutical Product Category" as all unused or expired drugs, as defined in the *Food and Drugs Act (Canada)* except without reference to animals or paragraph (c) of that definition, except

- (a) unused or expired drugs from a hospital, as defined in section 1 of the *Hospital Act*, or the office of a medical practitioner,
- (b) contact lens disinfectants,
- (c) antidandruff shampoo or products,
- (d) antiperspirants,
- (e) antiseptic or medicated skin care products,
- (f) sunburn protectants,
- (g) mouthwashes, and
- (h) fluoridated toothpastes.

The BCMRP is designed to collect and properly dispose of unused or expired Consumer Health Products.

Covered Products

Accepted Products

- Prescription drugs
- Non-Prescription drugs
- Natural Health Products

Excluded Products

- Sharps, syringes, needles and any other used medical sharp waste (lancets, insulin pens, etc)
- Cosmetics
- Medical/Pharmaceutical Waste produced by Hospitals, Clinics and any other businesses (i.e. pharmaceutical is used on site and does not originate from the residential sector)
- Pharmacy waste produced by the Pharmacy (pharmacy stock)
- Veterinary pharmaceutical waste
- Anatomical or biomedical waste

Container/Packaging

Accepted Containers/Packaging

- Acceptable containers/packaging, received by the consumer/residential sector, that still contain residual Consumer Health Products, e.g. bottles of cough syrup or tubes of medical creams.

Excluded Containers/Packaging

- With respect to packaging and printed materials of Consumer Health Products (such as empty health product containers and associated product leaflets/pamphlets), the respective producers have been advised to register with *Recycle BC* for the management of containers and printed materials that do not contain residual Consumer Health Products. HPSA does not administer any part of this regulatory requirement on behalf of its members.

Orphaned/ “Free Rider” Consumer Health Products

It should be noted that the BCMRP includes products that are attributable to an existing producer as well as orphan products. “Orphaned” Consumer Health Products refer to products produced by a manufacturer that either no longer exists or no longer produces Consumer Health Products. “Free rider” refers to Consumer Health Products produced, imported or distributed by a manufacturer or a retailer that is not a registered member of HPSA.

Of note, both Orphaned and “Free Rider” Consumer Health Products are accepted by the BCMRP.

5. Stakeholder Consultation – Section 5(1)(b)

As the last stakeholder consultation occurred more than two (2) years ago (November 2016), HPSA is holding a new round of consultations on the present BCMRP proposal in the spring of 2019.

The consultations shall include:

- Email communication to all interested stakeholders including but not limited to industry members, industry associations, stewardship organizations, collection sites participants (1,254 pharmacies), service providers, non-profit organizations, First Nations, regional and local government.
- Notice of consultation posted on HPSA’s website (<http://www.healthsteward.ca/>) including the Recycling Council of BC (RCBC), Stewardship Agencies of BC (SABC), and Coast Waste Management Association (CWMA).
- HPSA’s draft plan renewal posted on HPSA’s website for public review during 45 days between April 16, 2019 and May 31, 2019.
- An in-person consultation meeting held at the RCBC Conference in Whistler, BC on May 8th, 2019
- Web-based presentations for all interested stakeholders on May 14, 2019 and May 16, 2019
- Written comments from stakeholders shall be accepted until May 31, 2019.

HPSA also offered stakeholders several means of providing ongoing feedback about the operations of the BCMRP during the following:

- Annual General Meeting
- HPSA's member update and notices
- Collection sites update, notices and visits
- SABC coordinated events including roundtables with key stakeholders such as regional districts
- Public feedback during public outreach
- Stakeholder feedback received by phone (1-844-535-8889) and email (info@healthsteward.ca).

6. Collection System and Consumer Accessibility – Section 5 and 8

Collection System

Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide reasonable and free consumer access to collection facilities. Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return Consumer Health Products for responsible disposal. This network consists of community pharmacies as well as some clinics, hospitals, community centers, and other collections sites with a significant volume of consumer returns.

Due to the number and geographic diversity of participating pharmacies and other collection centers, participating pharmacies in the BCMRP are either the source of the CHPs that were supplied to consumers or are relatively close to a pharmacy or retail outlet that dispensed or sold the Consumer Health Products to the consumer. Consumer will therefore generally be able to return Consumer Health Products as conveniently as they received them.

Below are other reasons for such choice:

- Pharmacies are a natural, logical and safe site for the public to return Consumer Health Products;
- Pharmacies offer accessibility to those with special needs and varying degrees of personal mobility;
- Pharmacists are very knowledgeable about dispensing Consumer Health Products and provide advice on individual medical condition and proper use;
- Many of these pharmacies are open during extended hours, offering a convenient place for consumer disposal year-round;

It should be noted that there is no charge to the public to return Consumer Health Products.

Pharmacy managers interested in participating must complete a registration form and sign a Collection Location Standards Agreement with HPSA prior to first service date. Once the Collection Location Standards Agreement is received by HPSA's office, the pharmacist is contacted by HPSA staff and provided with important information such as:

- A reminder of Accepted and not Accepted products
- The BCMRP is for public return only.
- The pills should be consolidated in a Ziploc bag (all excess packaging is to be removed prior to be placed in HPSA's branded containers).
- Packaging with residual product (cream, liquid or powder) can be returned through the program.

- Large quantities from individuals are acceptable.
- All dry health products can be directly placed into HPSA's branded container.
- All liquid products are accepted in their original packaging; they are not to be poured into HPSA's branded container.
- Any patient information must be black-out or removed.

Once the HPSA branded container is full, the pharmacist completes a pick-up and delivery request form for services. All HPSA branded containers containing Consumer Health Products received from a pharmacy are tracked by weight, pickup date, and location, and re-packaged for safe destruction at a licensed incineration facility.

Accessibility

HPSA strives to deliver its program by respecting the accessibility standards of the Stewardship Agencies of BC (SABC):

- For rural communities with a population of 4,000 or more, a 45-minute drive to a collection facility.
- For urban communities with a population of 4,000 or more, a 30-minute drive to a collection facility.

*For purposes of the depot service standard, rural communities are defined as cities, towns, resort municipalities and district municipalities with a population of between 4,000 and 29,999 outside the Metro Vancouver and Capital Regional Districts. Urban communities are defined as cities, district municipalities and towns within the Metro Vancouver and Capital Regional Districts with a population of 4,000 or more and cities and district municipalities with a population of 30,000 or more in the remainder of the province.

Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,254 which represents 95.5 per cent of licensed community pharmacies in the province. Given the high level of participation at community pharmacies across British Columbia, the plan adequately provides reasonable and free consumer access to collection facilities, as required under Section 5 (1) (c) (iii) of the regulation.

The map of the locations for 2018 can be found online here: <https://www.google.com/maps>

When applying depot service standards to its program model of voluntary participation for Return-to-Retail locations, HPSA has identified possible accessibility gaps. Accessibility gaps are underserved rural and urban communities but also eligible community retail pharmacies that have not yet joined the program in those same underserved areas.

HPSA commits to develop and present the result of an analysis determining whether expansion to underserved areas of the province is needed (i.e. gap analysis) within 18 months from plan approval and if such gap analysis exists, commits to addressing the gaps in service (such as developing standards for pop-up takeback events) by 2020.

A list of participating pharmacies as of July 1, 2018 can be found in [Appendix B](#).

End of Life Management

The objective of the BCMRP is to minimize the improper disposal of Consumer Health Products by providing an effective collection program and ensuring that the collected products are disposed of in an environmental manner (further details in [Section 9](#)). The BCMRP encourages consumers to return their unwanted or obsolete Consumer Health Products to participating pharmacies, rather than disposing them improperly in the garbage or flushing them down the drain.

HPSA joined SABC to formalize a working partnership with regional districts to conduct detailed waste audits that determine the makeup of the “solid” waste stream. It is anticipated that those reports derived from these audits can be analyzed and used by HPSA and other stewardship agencies as one of many tools to establish the effectiveness of its program in accordance with the requirements of the Recycling Regulation. The resulting information will assist the partners in achieving the long-term goal of zero waste.

With regard to the “liquid” waste stream, the 2018 Insights West consumer awareness survey suggests that 11 per cent of Canadian households disposed of their unused or expired CHPs by dumping them down the drain or flushing them down the toilet. Sewage treatment plants are not designed to effectively treat these kinds of substances nor can they remove them from the waste water streams. As a result, CHPs pass through the process and are released into the environment.

HPSA commits to reaching out to Health Canada, the Canadian Centre on Substance Use and Addiction (CCSA) and/or the Institute for Safe Medication Practices Canada (ISMP) to find existing studies or work with those entities to develop studies to estimate and/or describe the unmanaged product end-of-life pathways (i.e. disposal through municipal waste and wastewater collection systems) and report the results within 18 months.

Collection Targets and Recovery Rates

Under Section 5 (1) (a) (i) of the Recycling Regulation, recovery rate is defined as the amount of product collected divided by the amount of product generated, expressed as a percentage. While recovery rate might be an important indicator of program performance in other stewardship programs, it can difficultly be applied on consumable products such as Consumer Health Products. Below are some of the factors that can modify the recovery rate without any link to program performance:

- Increase/decrease prescription on a given year at a rate higher than the recovery volume
- Prescribing and dispensing practices
- Cost of drugs/medication
- New drugs/medication replacing old formula
- Drug recalls
- Epidemic disease (HN1)
- Consumer purchasing behavior – Consumer Health Products include natural health products that are not prescribed.
- Hoarding habits - given the nature and purpose of medical products, there is a high likelihood that unused or unwanted Consumer Health Products are kept for extended periods of times in locations such as bathroom medicine cabinets, dresser drawers and desks, first aid kits and even motor vehicle glove compartments.

Other issues preventing HPSA from reporting on CHPs sold in the province are the following: member report quantities sold in sales amount (\$) and provincial reports (such as IMSCompuscript) report quantities sold by units and general categories (oral, nasal and so on). As noted, CHPs collected every year is reported by weight (kg). There is no standard conversion factor from sales or unit to weight for the hundreds and hundreds of different types of prescription drugs, non-prescription drugs and natural health products sold every year in British Columbia.

Although Consumer Health Products that are sold and/or prescribed in the province of British Columbia are done so with the intent to be 100 per cent consumed, it is not the case as HPSA has been recovering more than 86,000 kg in 2018. This absolute collection target will continue to be reported every year and HPSA commits to increasing it to 91,000 kg by Year 5.

HPSA commit to undertake further studies to better understand the “available for collection” factor. Other foreign stewardship programs such as Cyclamed in France have done some interesting studies on the “gisement” (available for collection) of Consumer Health Products. HPSA commits to complete an analysis to determine most suitable and meaningful collection performance metrics, provide justification and develop a performance measurement methodology within 18 months from plan approval. The analysis may include developing a capture rate or other metrics. A plan amendment will be submitted to the ministry within 18 months from plan approval with the results of the analysis.

Performance Monitoring and Reporting Commitments

Performance Measures	Targets												
<p>Accessibility and Participation</p>	<p><u>Accessibility:</u></p> <ul style="list-style-type: none"> ▪ Baseline year: 2018 ▪ Baseline method: SABC accessibility standard ▪ Baseline value: 95% • Target: Maintain a minimum of 95% percent accessibility rate as defined by the Accessibility Standards of the SABC. <table border="1" data-bbox="617 1381 1307 1501"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td>Accessibility rate (in %)</td> <td>95</td> <td>95</td> <td>95</td> <td>95</td> <td>95</td> </tr> </tbody> </table> <p><u>Participation:</u></p> <ul style="list-style-type: none"> • Baseline year: 2018 • Baseline metric: Number of retail pharmacies registered under the College of Pharmacists of British Columbia. • Baseline value: 95% of total accredited pharmacies in British Columbia • Target: Maintain a pharmacy program participation rate of 95 per cent on a three-year rolling average 	Year	1	2	3	4	5	Accessibility rate (in %)	95	95	95	95	95
Year	1	2	3	4	5								
Accessibility rate (in %)	95	95	95	95	95								
<p>Absolute Collection</p>	<ul style="list-style-type: none"> • Baseline year: 2018 • Baseline value: 86,630 kg 												

	<ul style="list-style-type: none"> Target: Increase absolute collection by 4 % in year 5 					
	Year	1	2	3	4	5
	Weight of CHPs collected (in kg)	87,000	88,000	89,000	90,000	91,000

Reporting Commitments	<ul style="list-style-type: none"> Number of collection sites in the province by Regional Districts (RD) Location of collection sites Actions taken to address gaps in services (if applicable) Change in number of collection sites from previous year. Total weight collected during the calendar year in BC Total weight collected in each Regional District Total weight collected per capita by Regional District Percentage of sites who have returned containers over the past 12 months by RD Result of SABC facilitated waste composition audit pertaining to consumer health products Date, location and weight collected in collection events (pop up takeback event or other). Number and location of waste composition audits conducted, and total weight collected.
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All information in this section is consistent with the requirement for the assurance on non-financial information including program specific definition and applicable criteria.

7. Consumer Awareness – Section 5(1)(c)(iv)

Below is a list of the promotional and marketing (traditional and digital) strategies that are and will continue to be used to increase awareness and usage of the BCMRP. They are:

- Printed Material
- Advertising
- Website
- Customer service call center
- Partnership

Printed Materials

- Promotional Materials:** Brochures and point-of-purchase signage distributed to pharmacies and other locations, such as clinics and doctor’s offices, through a re-order system by fax, e-mail, or through the

website. Information on the safe use, storage, and disposal is provided to the consumer at the time of purchase for all prescription drugs by the manufacturer and distributor.

- **Municipal Garbage and Recycling Calendars:** HPSA will continue to promote the BCMRP in the recycling calendars, which are published by regional districts and municipalities to inform residents about municipal services.
- **Mail Outs:** HPSA will provide promotional material to regional districts and municipalities, and other targeted groups/groups/organizations interested in promoting this program.
- **News Bulletins:** News bulletins are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-bulletin for the community pharmacy managers.
- **Local Newspapers:** HPSA has produced articles in community newspapers promoting the BCMRP.

Advertising

- **Online Advertising**
 - Search Engine Marketing (SEM) through relevant keywords
 - Impression retargeting – delivering relevant content based on users' search habits
 - Display advertising (retail, banner stores, etc.) on relevant third-party sites
- **Broadcast Advertising**
 - Public Service Announcements (PSAs) for broad reaching messages (University Campus)

Website

The HPSA website (www.healthsteward.ca) provides the public with information on its program, and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies, and details which products are accepted by the program.

As HPSA continues to build its membership base, it will utilize the members' own promotional network to advertise the BCMRP. These initiatives are detailed in HPSA's annual Report. We will continue to regularly update and maintain healthsteward.ca website to make program information easily available for all audiences through the use of:

- Geographically searchable Collection Site Finder
- Collection site hours and operations
- Program accepted product lists

Customer service call center (1-844-535-8889)

Partnerships

HPSA will leverage positive working relationships with key new and existing industry partners, in effort to increase program awareness and use. Partnerships may include:

- Health authorities;
- Vancouver Police Department, Metro Vancouver, Capital Regional District
- The medical, dentistry and other health professional regulators and associations (e.g. Medications Return Campaign in collaboration with BC Pharmacy Association);
- Not-for-profit health organizations, such as the Heart and Stroke Foundation, MS Society, etc. and,

- Stewardship industry groups such as the RCBC (who operate the RCBC Hotline and Recyclepedia search tools -<https://www.rcbc.ca/recyclepedia/search> -), and the SABC (who operate the BC Recycles information resource, bcrecycles.ca).
- Retailers
- Municipalities and communities

Performance Monitoring and Reporting Commitments

Performance Measures	Targets																
Consumer Awareness and Usage	<u>Consumer Awareness:</u>																
	<ul style="list-style-type: none"> • Baseline year: 2018 SABC study • Survey: SABC study (Insight West) • Baseline value: 65% • Target: Increase awareness of the BCMRP by 3 % in year 5 																
	<table border="1"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td>Consumer awareness</td> <td>65%</td> <td>66%</td> <td>66%</td> <td>67%</td> <td>68%</td> </tr> </tbody> </table>					Year	1	2	3	4	5	Consumer awareness	65%	66%	66%	67%	68%
	Year	1	2	3	4	5											
Consumer awareness	65%	66%	66%	67%	68%												
<u>Consumer Usage:</u>																	
<ul style="list-style-type: none"> • Baseline year: 2018 SABC study • Survey: SABC study (Insight West) • Baseline value: 48% • Target: Increase BCMRP usage by 4 % in year 5 																	
<table border="1"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td></td> <td>48%</td> <td>50%</td> <td>50%</td> <td>52%</td> <td>52%</td> </tr> </tbody> </table>					Year	1	2	3	4	5		48%	50%	50%	52%	52%	
Year	1	2	3	4	5												
	48%	50%	50%	52%	52%												

OVERVIEW OF PROPOSED TACTICS

Year 1	<ul style="list-style-type: none"> ▪ Development of a new website development and design ▪ Develop a targeted consumer awareness strategy that identify population segments and addresses products risks ▪ Connect with other health professionals, such as nurses, physicians, and home-care personnel ▪ Work with other BC Stewardship agencies as well as regulators and industry associations for health professionals to increase exposure through communications and joint events
Year 2	<p>Undertake consumer awareness survey (every 2 years starting from baseline year 2018)</p> <p>Work with communications agency for the promotion and advertising plan development on the BCMRP</p> <p>Evaluate the participation/awareness of pharmacists on promoting the program to their customer</p>

	Work with chain and independent pharmacies to increase the availability of collection bags for the public
Year 3	Work with communications firm for the promotion and advertising plan development on the program Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives Work with chain and independent pharmacies to increase the availability of collection bags for the public Hold a minimum of 12 special events, such as community or pharmacy-based events with a focus on the Regional Districts with low per capita collection rates
Year 4	Undertake consumer awareness survey (every 2 years starting from baseline year 2018) Evaluate the participation/awareness of pharmacists on promoting the program to their customer
Year 5	Evaluate the participation/awareness of pharmacists on promoting the program to their customer Hold a minimum of 12 special events, such as community pharmacy-based events with a focus on the Regional Districts with low per capita collection rates
Reporting Commitments	HPSA will report on the type of marketing and awareness activities within the calendar year (special events, calendar ads etc....) especially reporting on how campaign are targeted demographically, how they address product risks and the efforts undertaken by HPSA to improve consumer education. HPSA will report on the number of website hits to the BC page HPSA will report on the number of searches on the web-based HPSA collection site locator. HPSA will report on the targeted consumer awareness strategies HPSA will report on the participation/awareness of pharmacists on promoting the program to their customer

8. Management of Program Costs - Section 5 (1)(c)(v)

The BCMRP is fully funded by HPSA members through an annual fee invoiced at the beginning of the year. The annual fee's calculation is based on a Board-approved methodology which takes into account the volume of new Consumer Health Products sold in British Columbia and the proportion of each of the three sub-categories' returns (prescription drugs, non-prescription drugs and natural products).

As HPSA operates as a not for profit, the annual fees charged are set by HPSA based on budgeting on projected program expenses for the coming year. Member fees are adjusted from time to time to address either surpluses or deficits and to maintain the not for profit model.

HPSA operates a “return to retail” approach whereby the public returns unused or expired CHPs to pharmacies. Pharmacy’s participation in the HPSA network is not compensated. Of note, 70% of the participating retail pharmacies are HPSA’s members (as CHP producers) through their banner/head office. Major chains/banners encourage their retail pharmacies to participate as it has been demonstrated that joining the HPSA program increases store traffic and offers additional and valuable services to their local community.

The entirety of members fees (i.e. the BCMRP revenue) are applied towards the administration, public education and communication costs as well as the collection, transportation and proper disposal costs of the unused or expired CHPs.

The list of Consumer Health Product producers who have joined HPSA to fulfill their regulatory obligations are published on <http://www.hpsa.ca> and are identified in Appendix A.

HPSA has an operating reserve of up to six (6) months of operating funds. The reserve fund is used to stabilize program funding in the case of unexpected collection volume increases, fluctuations in operating costs or reduced revenue due to economic or other factors, to fund special projects that enhance the performance of the BCMRP. The reserve fund is also intended to cover the cost of winding up the BCMRP in the event of regulatory changes.

HPSA’s fiscal year-end is the thirty-first day of December of each year. Corporate contracts and documents are signed by any two officers or directors. A public accountant (auditor) is appointed annually to conduct an audit.

Of note, there is no visible fees charged on Consumer Health Products in British Columbia.

Performance Monitoring and Reporting Commitments

Reporting Commitments	<ul style="list-style-type: none">• HPSA’s audited Financial Statements are not province specific. However Financial Reports for BC shall be made available to the government upon request.
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9. Management of Environmental Impacts – Section 5(1)(c)(v)

The Province abide by the pollution prevention hierarchy – reduce, reuse and recycle – however this hierarchy is near impossible to apply to Consumer Health Products than to other materials and products: Consumer Health Products are taken for specific conditions or symptoms and should be fully consumed unless otherwise indicated by a health professional or if the consumer does not follow the prescribed regimen.

Reduce, Reuse and Recycling

HPSA is not able to promote a reduction in the use of Consumer Health Products, reconditioning for reuse or recycling as it poses an unacceptable health risk to consumer. But over the last five years, HPSA members have undertaken environmental initiatives that have reduced the environmental impact of Consumer Health Products: some changes Product monographs (patient medication information sheets) are starting to indicate safe disposal options. Some manufacturers and producers have also been able to give excess health products, with adequate shelf lives, (usually six months) for humanitarian use. This unique situation eliminates or reduces a product that is consumable; however, it does not apply to products that have been purchased by a consumer.

HPSA will continue to partner with some pharmacy chains to distribute paper bags that will assist with medicine cabinet clean-up and reduce the impact of Consumer Health Products entering the environment.

Of note, 100% of the HPSA branded containers that are delivered empty to the participating pharmacies and picked up when full of Consumer Health Products are currently being reused (97%) or recycled (3%) and have been recycled and reused since 2010. The 3% that are recycled are HPSA branded containers that have been broken through transportation and are not fit for use in the HPSA program anymore.

HPSA will need to review the recyclability of the pail and its lids when new Health Canada guidelines come into place in 2018 as more stringent requirements on containers containing are expected:

Health Canada now recommended that post-consumer returns are stored in single-use, one-way entry collection containers that are opaque, inconspicuous, tamper-evident and have a unique identifier (<https://www.canada.ca/en/health-canada/services/health-concerns/guidelines>).

Disposal

100% of Post-consumer unused and expired Consumer Health Products are disposed through incineration. Consumer Health Products and packaging containing residual Consumer Health Products collected under the BCMRP are securely disposed of through incineration at government licensed facilities. A Certificate of Destruction is automatically obtained by HPSA.

HPSA only partners with licensed service providers with proven records of using established, approved, and verifiable procedures for the final treatment and processing of residuals, in compliance with all applicable environmental regulations such as but not limited to:

- Environmental Management Act
- Hazardous Waste Regulation, BC Reg 63/88, as amended
- Recycling Regulation, BC Reg 449/2004, as amended
- Spill Reporting Regulation, BC Reg 187/2017, as amended

- Public Notification Regulation, BC Reg 321/2004, as amended
- Transportation of Dangerous Goods Act and Regulations, Transport Canada.
- Canadian Environmental Protection Act.
- Interprovincial Movement of Hazardous Waste (IMHW).

Performance Monitoring and Reporting Commitments

<p>Reporting Commitments</p>	<p>Percentage of program products managed according to the pollution prevention hierarchy Efforts taken by or on behalf of the producers to reduce environmental impacts throughout the product life cycle, including action(s) taken to address product risks and significant developments that reduce the environmental impact of program products throughout product lifecycle.</p>
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10. Dispute Resolution – Section 5(1)(c)(vi)

- Any person or organization believing that the responsibilities of parties participating in the BCMRP do not meet the requirements of the program plan should immediately provide a detailed description of the complaint to HPSA as follows:

By e-mail to gvanasse@healthsteward.ca

By fax to 613-723-0779

By phone to 613-723-7282

- Any dispute arising out of, or in connection with, a person, organization, or BCMRP service provider shall be governed, enforced, construed, and interpreted exclusively, in accordance with the laws of British Columbia, and the laws of Canada applicable in British Columbia, which will be deemed to be the proper law of the contract.
- A dispute that arises due to the interpretation of a service agreement will:
 1. Be referred to representatives of the parties for resolution, in a professional and amicable manner, by negotiation within five days of notification.
 2. Be submitted to non-binding mediation, through the use of a mutually agreeable dispute resolution process, if it is not solved by a party's representatives within 15 business days.
 3. Be submitted by either party for determination through arbitration, under the Commercial Arbitration Act (British Columbia), if the dispute has not been referred to mediation – or has been referred to mediation but is not resolved by mediation – within a further 15 business days after being referred to a mediator. The arbitration will be governed by the British Columbia International Commercial Arbitration Centre, in accordance with its “Domestic Commercial Arbitration Rules of Procedure” (“BCIAC Rules”). The arbitration will be conducted by a single arbitrator that is appointed in accordance with BCIAC Rules in Vancouver, BC. The award of the arbitrator, including any award as to costs, will be final and binding on both parties. The reference to arbitration will not preclude a party from applying to a British Columbia court of competent jurisdiction for interlocutory or interim relief.

11. Performance Monitoring and Reporting Commitments – Section 5(1)(c)(v)

HPSA and other stewardship agencies of SABC have developed tools to evaluate the successes of stewardship programs, which measures the following performance indicators: awareness indicators, accessibility indicators, quantity collected, promotion indicators, and waste composition studies. HPSA has been tracking and reporting on many of these key indicators since 2006, and will continue to improve this tool, so that it can be used in all of its programs in Canada.

It should be duly noted that once targets are reached, program performance, annual reporting and other commitments are to be maintained beyond the five-year period described in the present plan until such time that they are reassessed, and the plan amended.

As per the “Third Party Assurance Requirements for Non-Financial Information in Annual Reports”, the following elements are subject to the annual non-financial audit:

- Number of Collection sites (total and by regional districts)
- Absolute Collection (total and by regional district)
- End of Life Management of the CHPs
- Performance targets.

Performance Measures	Targets												
Accessibility and Participation	<p><u>Accessibility:</u></p> <ul style="list-style-type: none"> ▪ Baseline year: 2018 ▪ Baseline method: SABC accessibility standard ▪ Baseline value: 95% • Target: Maintain a minimum of 95% percent accessibility rate as defined by the Accessibility Standards of the SABC. <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Year</th> <th style="text-align: center;">1</th> <th style="text-align: center;">2</th> <th style="text-align: center;">3</th> <th style="text-align: center;">4</th> <th style="text-align: center;">5</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Accessibility rate (in %)</td> <td style="text-align: center;">95</td> <td style="text-align: center;">95</td> <td style="text-align: center;">95</td> <td style="text-align: center;">95</td> <td style="text-align: center;">95</td> </tr> </tbody> </table> <p><u>Participation:</u></p> <ul style="list-style-type: none"> • Baseline year: 2018 • Baseline metric: Number of retail pharmacies registered under College of Pharmacists of BC (CPBC). • Baseline value: 95% of total accredited pharmacies in British Columbia • Target: Maintain a pharmacy program participation rate of 95 per cent on a three-year rolling average 	Year	1	2	3	4	5	Accessibility rate (in %)	95	95	95	95	95
Year	1	2	3	4	5								
Accessibility rate (in %)	95	95	95	95	95								

<p align="center">Consumer Awareness and Usage</p>	<p><u>Consumer Awareness:</u></p> <ul style="list-style-type: none"> • Baseline year: 2018 SABC study • Survey: SABC study (Insight West) • Baseline value: 65% • Target: Increase awareness of the BCMRP by 3 % in year 5 <table border="1" data-bbox="544 422 1214 537"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td>Consumer awareness</td> <td>65%</td> <td>66%</td> <td>66%</td> <td>67%</td> <td>68%</td> </tr> </tbody> </table>						Year	1	2	3	4	5	Consumer awareness	65%	66%	66%	67%	68%
	Year	1	2	3	4	5												
Consumer awareness	65%	66%	66%	67%	68%													
<p><u>Consumer Usage:</u></p> <ul style="list-style-type: none"> • Baseline year: 2018 SABC study • Survey: SABC study (Insight West) • Baseline value: 48% • Target: Increase BCMRP usage by 4 % in year 5 <table border="1" data-bbox="544 806 1161 884"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td></td> <td>48%</td> <td>50%</td> <td>50%</td> <td>52%</td> <td>52%</td> </tr> </tbody> </table>						Year	1	2	3	4	5		48%	50%	50%	52%	52%	
Year	1	2	3	4	5													
	48%	50%	50%	52%	52%													
<p align="center">Absolute Collection</p>	<ul style="list-style-type: none"> • Baseline year: 2018 • Baseline value: 86,630 kg • Target: Increase absolute collection by 4 % in year 5 <table border="1" data-bbox="544 1077 1446 1209"> <thead> <tr> <th>Year</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td>Weight of CHPs collected (in kg)</td> <td>87,000</td> <td>88,000</td> <td>89,000</td> <td>90,000</td> <td>91,000</td> </tr> </tbody> </table>						Year	1	2	3	4	5	Weight of CHPs collected (in kg)	87,000	88,000	89,000	90,000	91,000
Year	1	2	3	4	5													
Weight of CHPs collected (in kg)	87,000	88,000	89,000	90,000	91,000													

Reporting Commitments	Description
Agency Governance	<ul style="list-style-type: none"> Any changes in HPSA's structure and governance from one to the next will be disclosed in the annual report.
Collection System and Consumer Accessibility	<ul style="list-style-type: none"> Number of collection sites in the province by Regional Districts (RD) Location of collection sites Actions taken to address gaps in services (if applicable) Change in number of collection sites from previous year. Total weight collected during the calendar year in BC Total weight collected in each Regional District Total weight collected per capita by Regional District Percentage of sites who have returned containers over the past 12 months by RD Result of SABC facilitated waste composition audit pertaining to consumer health products Date, location and weight collected in collection events (pop up takeback event or other). Number and location of waste composition audits conducted, and total weight collected.
Accessibility	<p>HPSA commits to develop and present the result of an analysis determining whether expansion to underserved areas of the province is needed (i.e. gap analysis) within 18 months from plan approval and if such gap analysis exists, commits to addressing the gaps in service (such as developing standards for pop-up takeback events) by 2020.</p>
Absolute Collection	<p>HPSA commits to complete an analysis to determine most suitable and meaningful collection performance metrics, provide justification and develop a performance measurement methodology within 18 months from plan approval. The analysis may include developing a capture rate or other metrics. A plan amendment will be submitted to the ministry within 18 months from plan approval with the results of the analysis.</p>
Consumer Awareness	<ul style="list-style-type: none"> HPSA will report on the type of marketing and awareness activities within the calendar year (special events, calendar ads etc....) especially reporting on how campaign are targeted demographically, how they address product risks and the efforts undertaken by HPSA to improve consumer education. HPSA will report on the number of website hits to the BC page HPSA will report on the number of searches on the web-based HPSA collection site locator. HPSA will report on the targeted consumer awareness strategies HPSA will report on the participation/awareness of pharmacists on promoting the program to their customers

<p>Management of Program Costs</p>	<ul style="list-style-type: none"> • HPSA’s audited Financial Statements are not province specific. However Financial Reports for BC shall be made available to the government upon request.
<p>Management of Environmental Impact</p>	<ul style="list-style-type: none"> • Percentage of program products managed according to the pollution prevention hierarchy • Efforts taken by or on behalf of the producers to reduce environmental impacts throughout the product life cycle, including action(s) taken to address product risks and significant developments that reduce the environmental impact of program products throughout product lifecycle.
<p>End of Life Management</p>	<p>HPSA commits to reaching out to Health Canada, the Canadian Centre on Substance Use and Addiction (CCSA) and/or the Institute for Safe Medication Practices Canada (ISMP) to find existing studies or work with those entities to develop studies to estimate and/or describe the unmanaged product end-of-life pathways (i.e. disposal through municipal waste and wastewater collection systems) and report the results within 18 months</p>

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Appendix A: Member List – BC specific

Aventix Animal Health
Bimeda-MTC Animal Health Inc.
Boehringer Ingelheim Canada Ltd.
Elanco
Merial Canada Inc.
Norbrook Laboratories Inc.
Novartis Pharmaceutical Canada Inc.
Zoetis Canada
McCarthy & Sons Service (Rafter 8)
Vetoquinol Canada Incorporate
Virbac Animal Health Canada
Cipher Pharmaceuticals Inc.
SOBI Canada (Swedish Orphan Biovitrum)
Generic Medical Partners Inc.
Celgene
AbbVie Corporation
Accord Healthcare
Otsuka Canada Pharmaceuticals Inc.
UCB Canada Inc.
Vertex Pharmaceuticals Incorporated
AA Pharma Inc.
Actelion Pharmaceuticals Canada Inc.
Amgen Canada Inc.
Astellas Pharma Canada Inc.
AstraZeneca Canada Inc.
Baxter Canada
Biogen Canada Inc
Bristol-Myers Squibb
Eli Lilly Canada Inc.
EMD-Serono Canada Inc.
GlaxoSmithKline Inc.

Hospira Healthcare Corporation
Janssen Inc.
Leo Pharma Inc.
Lundbeck
Merck Canada Inc.
Mint Pharmaceuticals Inc
Mylan Pharmaceuticals ULC
Novo Nordisk
Pfizer Canada Inc.
Fresenius Kabi Canada Ltd.
Ranbaxy Pharmaceuticals Canada Inc.
Indivior Canada Inc.
Roche Canada Ltd. - Hoffmann
Sanis Health Inc.
Sanofi-Aventis Canada Inc.
Servier Canada Inc.
Shire Pharma Canada ULC
Sunovion Pharmaceuticals Inc.
Takeda Canada Inc.
Gilead Sciences Canada Inc.
Methapharm Inc.
Auro Pharma Inc
Marcan Pharmaceuticals Inc.
Atrium Innovations Inc
Metro Brands, G.P.
Aurium
Canadian Custom Packaging Company
Health First Network Association Inc.
Blistex Corporation
Trillium Health Care Products
Celex Laboratories Inc.
TOP Nutritionals (Natural Calm Canada)
D Drops Company

BioSyent Pharma Inc.
St Francis Herb Farm Inc.
Stella Pharmaceutical Canada Inc.
Columbia Laboratories
Naka Herbs & Vitamins Ltd.
New Chapter Inc.
Seaford Pharmaceuticals
Jamp Pharma Corporation
Bell Lifestyle Products
Exzell Pharma
Sanofi Consumers Health
Clorox Company of Canada Ltd. (Renew Life)
Genuine Health
Puresource Inc.
Tanta Pharmaceuticals Inc.
Nestlé Canada Inc.
Leadiant Biosciences, Inc.
McKesson Canada
Groupe Jean Coutu (PJC) Inc.
Advanced Orthomolecular Research (AOR)
PharmaChoice
Pascoe Canada Inc
Mannatech Incorporated
Advantage Solutions
Amway Canada Corporation
Bioforce Canada Inc.
Boiron Canada
General Nutrition Centres Canada
Herbalife of Canada
HPI Health Products/Lakota
Jamieson Laboratories
McNeil Consumer Healthcare, a Division of Johnson & Johnson
Rexall Pharmacy Group Ltd
Loblaw Companies Ltd.

London Drugs Limited
Mead Johnson Nutrition (Canada) Co.
Nature's Sunshine Products of Canada Ltd.
Nature's Way Canada Ltd.
Omega Alpha Pharmaceuticals Inc.
Organika Health Products Inc.
Overwaitea Food Group Ltd Partnership
Pfizer Consumer Healthcare, Division of Pfizer Canada Inc.
Pharmasave Drugs (National) Ltd
Platinum Naturals Ltd
Procter & Gamble Inc.
RBP Canada Inc.
Shaklee Canada Inc.
Shoppers Drug Mart Central

Sisu Inc.
UniPHARM Wholesale Drugs
USANA Health Sciences
Vita Health Products Inc.
Wal-Mart Canada Corp.
WellSpring Pharmaceutical Canada Corp.
Westcoast Naturals
WN Pharmaceuticals Ltd.
GlaxoSmithKline Consumer Healthcare Inc.
Purity Life Health Products
Body Plus Nutritional Products Inc.
Les Laboratoires Nicar Inc.
Bayer Inc.
Champion Alstoe Animal Health Inc.
Galderma Canada Inc.
Sterimax Inc.
Aralez Pharmaceuticals Inc.

Eisai
Xediton Pharmaceuticals Inc.
Medexus Inc.
Allergan Inc.
Duchesnay
Alcon Canada Inc.
Apotex Inc.
Church & Dwight Canada
Costco Wholesale Canada Ltd.
Ferring Inc.
Laboratoires Atlas Inc.
Paladin Labs Inc.
Pharmascience Inc.
Purdue Pharma
Sandoz Canada
Taro Pharmaceuticals Inc.
Teva Canada / Novopharm
Valeant Canada LP

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Appendix B: Registered Pharmacies

108 Stop Pharmacy	Care In Motion Pharmacy	Costco Pharmacy #256
Aaronsons Pharmacy	CareRx Vancouver	Costco Pharmacy #259
Advanced Care Specialty Pharmacy	Careville Pharmacy	Costco Pharmacy #548
Agassiz Pharmacy	Carmi Remedy's Rx	Costco Pharmacy #552
Albert Bay Drugs	Castlegar Community Pharmacy	Cottonwood Pharmacy Remedy's RX
Alberto Pharmacy #1	Cates Medicine Centre	Courtenay Pharmacy
Alberto Pharmacy #2	Cedar Park Pharmacy	Cowrie Pharmacy
Aldergrove Community Pharmacy	Central Drug	Cridge Family Pharmacy
Aldergrove Medical Pharmacy LT	Central Drug Store	Crystal Pharm & Medical Supply
All Care Pharmacy #2	Central Drugs	Davies Prescriptions
Alouette Pharmacy	Central Drugs - Beban Plaza	Dean Pharmacy
Alpine Drug Mart IDA	Central Drugs #02	Deep Cove Pharmacy
Anchor Compounding Pharmacy	Central Park Pharmacy	Delta Prescription Clinic
Anderson's Pharmacy No.1	Central Pharmacy	Donex Pharmacy & Department Store
Andreen's Medicine Centre	Choices Pharmacy	Downtown Clinic Pharmacy
Anitas Pharmacy	City Centre Pharmac Remedy's Rx	Drug Smart Pharmacy #301
Armstrong Pharm & Wellness Ctr	Clearbrook Pharmacy	Drugland Pharmacy
Askews Pharmacy	Clinic Drugstore	Drugstore Pharmacy #1517
Aspen Remedy's Rx Pharmacy	Cloud Pharmacy	Drugstore Pharmacy #1519
Balanced Health Integrative Pharmacy	Coastal Care Pharmacy	Drugstore Pharmacy #1525
Barriere IDA Pharmacy	Coastal Care Pharmacy #2	Drugstore Pharmacy #1526
Barrys Drugs	Columbia Prescription Xpress	Drugstore Pharmacy #1553
BC Drug Pharmacy	Columbia Street Pharmacy	Drugstore Pharmacy #1555
Bellevue Pharmacy	Community Care Pharmacy #7164	Drugstore Pharmacy #1558
Bentall Pharmacy	Community Apothecary	Drugstore Pharmacy #1562
Bioscript Pharmacy	Community Outreach Pharmacy	Drugstore Pharmacy #6708
Blacks Pharmacy	Comox Rexall Drugstore #7102	Drugstore Pharmacy #6722
Blueridge Pharmacy	Continental Pharmacy	Drugstore Pharmacy #6732
Bond Street Pharmacy	Continental Pharmacy #2	Drugstore Pharmacy #6733
Bonsor Pharmacy	Coolaid Dispensary	Drugstore Pharmacy #6734
Boomer Drugs	Cooper's Foods Pharmacy	Drugstore Pharmacy #8551
Boundary Pharmacy	Cooper's Foods Pharmacy #160	Drugstore Pharmacy #8563
Bridge Pharmacy	Cordova Bay Pharmacy IDA	Drugstore Pharmacy #8576
Brookwood Remedy's RX	Corning Drugs Ltd #1	Drugstore Pharmacy #8581
Bula Pharmacy	Corning Drugs Ltd #2	Drugstore Pharmacy #8585
Burke Mountain Pharmacy	Costco Pharmacy #051	Drugstore Pharmacy #8588
Burnaby Square Prescriptions Ltd	Costco Pharmacy #054	Drugstore Pharmacy #904
C.R.C Drugs	Costco Pharmacy #055	Dyck's Pharmacists (pandosy)
Cambell River Health & Drug	Costco Pharmacy #059	Dyck's Pharmacists (Springfield)
Cambie Pharmasave #037	Costco Pharmacy #1092	Dyck's Pharmacists (St.Paul)
Campus Medicine Ctr Pharmacy	Costco Pharmacy #155	Eagle Valley Pharmacy Ltd
Candrug	Costco Pharmacy #158	Eagles Pharmacy
Canpharm Drugs	Costco Pharmacy #161	East End Pharmacy
Capitol Hill Pharmacy	Costco Pharmacy #163	Eastside Pharmacy
Care and Cure Pharmacy	Costco Pharmacy #255	Edmonds Pharmadrugs

Elements Compounding Pharmacy	Golden Ears Pharmacy	Kerrisdale Pharmacy
Elkford Drugstore	Gonzales Pharmacy	King George Medic Pharmacy
Enderby Pharmacy and Wellness	Good Health Pharmacy	Kingston Pharmacy
ESQ-Westshore Health Unit VIHA	Gourlays Golden Pharmacy	Kingsway Pharmacy
Estevan Pharmacy Limited	Grays Compounding Remedy RX	Kleo's Pharmacy Remedy's Rx
Evergreen Pharmacy	Grove Pharmacy	Knights Medicine Centre
Everwell Pharmacy	Haney Pharmacy	Knowltons Drugstore
Express Scripts Canada Pharmacy	Happy Face Pharmacy Remedys Rx	Kootenay Boundary Reg Hosp Phm
Fairway Drug Mart	Harbourview Drugstore	Kornak & Hamms Pharmacy
Family Care Pharmac	Hart Drug Mart	Kripps Pharmacy
Family Care Pharmacy #2	Harvard Pharmacy	Krolls Surrey Pharmacy Ltd
Family Care Pharmacy #3	Harvest Drive Pharmacy	L & C Pharmacy & Nutrition House
Family Care Pharmacy #4	HealthPlus Pharmacy	La Vie Remedys Pharmacy
Finlandia Pharmacy	Healthside Pharmacy	Lake Country Remedy's RX
Fleetwood Pharmacy Remedy'sRx	Heart IDA at Shelbourne Plaza	Lakeside Medicine Centre
Forbes Pharmacy	Heart IDA Cadboro Bay Pharmacy	Lakeside Pharmacy
Forbes Pharmacy #040	Heart IDA Farfield Pharmacy	Lallicare Pharmacy #1
Forbes Pharmacy Burnside	Heights Pharmacy	Lallicare Pharmacy #2
Forbes Pharmacy Goldstream	Heritage Park Pharmacy	Lambert-Kipp Pharmacy Ltd
Forbes Pharmacy IDA	High Gate pharmacy Ltd	Lancaster Prescriptions #1
Forbes Pharmacy Millstream	Hillside Family Pharmacy	Lancaster Prescriptions #2
Forbes- Queen Charlotte	Hogarths Clinic Pharmacy Ltd	Lancaster Prescriptions #4
Fort Nelson Pharmacy	Hollyburn Medicine Ctr Pharm	Langdon Pharmacy
Fort Royal Pharmacy	Home and Community Care	Langley IDA Pharmacy
Fort St John Phrm&Wellness Ctr	Hope Pharmacy	Latoria Pharmacy
Fortune Creek Pharmacy	Howe Sound Pharmacy Ltd	Laurel Prescriptions
Fraser Heights Pharmacy Ltd	Ideal Drug Mart Ltd	Lillooet IDA Pharmacy
Fraser Lake Medicine Centre	IGS Value Drug Mart	Lincoln Pharmacy
Fraser Pharmacy	Imperial Pharmacy	Lions Gate Pharmacy
Fraserview Pharmacy Ltd	Ingram Clinic Pharmacy	Living Room Pharmacy
Front Street Pharmacy	Inwell Pharmacy Metrotown	Loblaw Pharmacy #1518
Frontier Street Pharmacy - IDA	Island Health - Home & Community	Loblaw Pharmacy #1520
Fruitvale Pharmacy Ltd	Island Pharmacy #06	Loblaw Pharmacy #1521
Gaetz Pharmacy	Island Pharmacy #1	Loblaw Pharmacy #1522
Gain Pharmacy	Island Pharmacy #10	Loblaw Pharmacy #1523
Garden Park Pharmacy	Island Pharmacy #2	Loblaw Pharmacy #1524
Garlane Pharmacy #1	Island Pharmacy #3	Loblaw Pharmacy #1527
Garlane Pharmacy #2	Island Pharmacy #4	Loblaw Pharmacy #1528
Garlane Prescriptions	Island Pharmacy #5	Loblaw Pharmacy #1531
Gateway Pharmacy	Island Pharmacy #8	Loblaw Pharmacy #1532
Generation Pharmacy	JC Pharmacy	Loblaw Pharmacy #1551
Gladwin Pharmacy	Jeffs IDA Pharmacy	Loblaw Pharmacy #1552
Glen Pharmacy	Jericho Pharmacy & Health Food	Loblaw Pharmacy #1554
Glover Medicine Ctr Pharmacy	Kaslo drugs Ltd	Loblaw Pharmacy #1556
Glovers Medicine Centre Pharma	Kent Pharmacy Ltd	Loblaw pharmacy #1557

Elements Compounding Pharmacy	Golden Ears Pharmacy	Kerrisdale Pharmacy
Elkford Drugstore	Gonzales Pharmacy	King George Medic Pharmacy
Enderby Pharmacy and Wellness	Good Health Pharmacy	Kingston Pharmacy
ESQ-Westshore Health Unit VIHA	Gourlays Golden Pharmacy	Kingsway Pharmacy
Estevan Pharmacy Limited	Grays Compounding Remedy RX	Kleo's Pharmacy Remedy's Rx
Evergreen Pharmacy	Grove Pharmacy	Knights Medicine Centre
Everwell Pharmacy	Haney Pharmacy	Knowltons Drugstore
Express Scripts Canada Pharmacy	Happy Face Pharmacy Remedys Rx	Kootenay Boundary Reg Hosp Phm
Fairway Drug Mart	Harbourview Drugstore	Kornak & Hamms Pharmacy
Family Care Pharmac	Hart Drug Mart	Kripps Pharmacy
Family Care Pharmacy #2	Harvard Pharmacy	Krolls Surrey Pharmacy Ltd
Family Care Pharmacy #3	Harvest Drive Pharmacy	L & C Pharmacy & Nutrition House
Family Care Pharmacy #4	HealthPlus Pharmacy	La Vie Remedys Pharmacy
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Fleetwood Pharmacy Remedy'sRx	Heart IDA at Shelbourne Plaza	Lakeside Medicine Centre
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Forbes Pharmacy Goldstream	Heritage Park Pharmacy	Lambert-Kipp Pharmacy Ltd
Forbes Pharmacy IDA	High Gate pharmacy Ltd	Lancaster Prescriptions #1
Forbes Pharmacy Millstream	Hillside Family Pharmacy	Lancaster Prescriptions #2
Forbes- Queen Charlotte	Hogarths Clinic Pharmacy Ltd	Lancaster Prescriptions #4
Fort Nelson Pharmacy	Hollyburn Medicine Ctr Pharm	Langdon Pharmacy
Fort Royal Pharmacy	Home and Community Care	Langley IDA Pharmacy
Fort St John Phrm&Wellness Ctr	Hope Pharmacy	Latoria Pharmacy
Fortune Creek Pharmacy	Howe Sound Pharmacy Ltd	Laurel Prescriptions
Fraser Heights Pharmacy Ltd	Ideal Drug Mart Ltd	Lillooet IDA Pharmacy
Fraser Lake Medicine Centre	IGS Value Drug Mart	Lincoln Pharmacy
Fraser Pharmacy	Imperial Pharmacy	Lions Gate Pharmacy
Fraserview Pharmacy Ltd	Ingram Clinic Pharmacy	Living Room Pharmacy
Front Street Pharmacy	Inwell Pharmacy Metrotown	Loblaw Pharmacy #1518
Frontier Street Pharmacy - IDA	Island Health - Home & Community	Loblaw Pharmacy #1520
Fruitvale Pharmacy Ltd	Island Pharmacy #06	Loblaw Pharmacy #1521
Gaetz Pharmacy	Island Pharmacy #1	Loblaw Pharmacy #1522
Gain Pharmacy	Island Pharmacy #10	Loblaw Pharmacy #1523
Garden Park Pharmacy	Island Pharmacy #2	Loblaw Pharmacy #1524
Garlane Pharmacy #1	Island Pharmacy #3	Loblaw Pharmacy #1527
Garlane Pharmacy #2	Island Pharmacy #4	Loblaw Pharmacy #1528
Garlane Prescriptions	Island Pharmacy #5	Loblaw Pharmacy #1531
Gateway Pharmacy	Island Pharmacy #8	Loblaw Pharmacy #1532
Generation Pharmacy	JC Pharmacy	Loblaw Pharmacy #1551
Gladwin Pharmacy	Jeffs IDA Pharmacy	Loblaw Pharmacy #1552
Glen Pharmacy	Jericho Pharmacy & Health Food	Loblaw Pharmacy #1554
Glover Medicine Ctr Pharmacy	Kaslo drugs Ltd	Loblaw Pharmacy #1556
Glovers Medicine Centre Pharma	Kent Pharmacy Ltd	Loblaw pharmacy #1557

Loblaw Pharmacy #1559	London Drugs #37	Mann's Prescription Pharmacy
Loblaw Pharmacy #1560	London Drugs #39	Manshadi Pharmacy #2
Loblaw Pharmacy #1561	London Drugs #41	Mar Mar Pharmacy
Loblaw Pharmacy #1563	London Drugs #42	Marks Pharmacy
Loblaw Pharmacy #1564	London Drugs #44 - Park Royal	Marshall Pharmacy Ltd
Loblaw Pharmacy #4368	London Drugs #46	Mary's pharmacy
Loblaw Pharmacy #4369	London Drugs #47	McCallum Pharmacy
Loblaw pharmacy #4382	London Drugs #50	McCue Drugs
Loblaw Pharmacy #4399	London Drugs #51	McKesson Spclty Prescript Svcs
Loblaw Pharmacy #4534	London Drugs #52	Meadows Pharmacy
Loblaw Pharmacy #4590	London Drugs #53	Medica Pharmacy Ltd.
Loblaw pharmacy #4596	London Drugs #54 -Tillicum Road	Medical Centre Pharmacy
Loblaw pharmacy #4612	London Drugs #55	Medical Centre Prescriptions
Loblaw Pharmacy #4627	London Drugs #56	Medical Tower Drugs LTD
Loblaw Pharmacy #4907	London Drugs #61	Medicare Pharmacy
Loblaw Pharmacy #4969	London Drugs #67	Medicine Centre #4
Loblaw Pharmacy #4979	London Drugs #70	Medicine Guru Pharmacy #2
Loblaw Pharmacy #4981	London Drugs #71	Medicine Shoppe #116
Loblaw Pharmacy #4983	London Drugs #72	Medicine Shoppe #142
Loblaw pharmacy #4984	London Drugs #73	Medicine Shoppe #148
Loblaw Pharmacy (T&T Market)	London Drugs #74	Medicine Shoppe #149
Locks Prescription Pharma Ltd	London Drugs #75	Medicine Shoppe #156
Logan Lake IDA Drugmart	London Drugs #76	Medicine Shoppe #163
London Drugs #02	London Drugs #77	Medicine Shoppe #168
London Drugs #03	London Drugs #78	Medicine Shoppe #169
London Drugs #04	London Drugs #80	Medicine Shoppe #175
London Drugs #05	London Drugs #81	Medicine Shoppe #195
London Drugs #06	London Drugs #82	Medicine Shoppe #221
London Drugs #07- Hastings	London Drugs #85	Medicine Shoppe #231
London Drugs #08	Lonsdale & 3rd Pharmacy	Medicine Shoppe #239
London Drugs #09 - Guildford	Lonsdale Pharmacy	Medicine Shoppe #240
London Drugs #10	Low Cost Western Pharmacy	Medicine Shoppe #253
London Drugs #11	Low Cost Western Pharmacy #2	Medicine Shoppe #254
London Drugs #12	Lumby Pharmacy	Medicine Shoppe #255
London Drugs #14	Lynnvalley Pharmacy	Medicine Shoppe #259
London Drugs #15	MacDonalds Prescriptions #3	Medicine Shoppe #268
London Drugs #16	MacDonalds Prescriptions #4	Medicine Shoppe #281
London Drugs #17	MacDonalds Prescriptions #5	Medicine Shoppe #285
London Drugs #18	MacDonalds Prescriptions Ltd	Medicine Shoppe #292
London Drugs #19	Maggie's Pharmacy	Medicine Shoppe #309
London Drugs #25	Maillardville Rexall Drug #7110	Medicine Shoppe #312
London Drugs #28	Main Prescriptions	Medicine Shoppe #321
London Drugs #29	Main Station Pharmacy	Medicine Shoppe #325
London Drugs #35	Main Street Remedys RX	Medicine Shoppe #332
London Drugs #36	Mandasi Pharmacy	Medicine Shoppe #333

Medicine Shoppe #350	North End Pharmacy Remedy's Rx	Peoples Drug Mart #137
Medicine Shoppe #356	North Shore Pharmacy	Peoples Drug Mart #139
Medicine Shoppe #361	North West Pharmacy	Peoples Drug Mart #146
Medicine Shoppe #369/ China Creek Pharmacy LTD	Northburn Prescriptions Ltd	Peoples Drug Mart #168
Medicine Shoppe #379	Northmount Pharmacy Ltd	Peoples Drug Mart #169
Medicine Shoppe Pharmacy #358	Northshore Drugstore Remedy's RX	Peoples Drug Mart #180
Medicine Shoppe Pharmacy #367	Northview Pharmacy	Peoples Drug Mart #188
Medicure Pharmacy	Nurture Rx Pharmacy	Peoples Drug Mart #193
Mediglen Pharmacy	Ocean Walk Pharmacy	Peoples Drug Mart #239
Medis Pharmacy	OH pharmacy	Peoples Drug Mart #288
Medisave Pharmacy #1	Okanagan Pharmacy	Peoples Drug Mart #301
Medisave Pharmacy #3	Oliver Pharmacy Remedy's Rx	Peoples Drug Mart #317
Medisave Pharmacy #4	Omnicare Pharmacy	Peoples Drug Mart #321
Medisave Pharmacy #6	Orchard Remedy's Rx	Peoples Drug Mart #334
Medisave Pharmacy #7	Otter Co-op Pharmacy	Peoples Drug Mart #334
Medlandia Compounding Pharmacy	Out Reach Pharmacy	Peoples Drug Mart #356
MedPure Natural Pharmacy	Overwaitea Pharmacy #16	Peoples Drug Mart #364
Memorial Compounding Medicine	Overwaitea Pharmacy #21	Peoples Drug Mart #369
Metrocare Pharmacy	Overwaitea Pharmacy #219	Peoples Drug Mart #372
Metropolitan Pharmacy	Overwaitea Pharmacy #24	Peoples Drug Mart #374
Minoru Pharmacy	Owl Drugs	Peoples Drug Mart #378
Miracle Prescriptions Remedy's Rx	P & A Pharmacy Ltd	Peoples Drug Mart #379
MJs Natural Pharmacy	Pacific Care Pharmacy	Peoples Drug Mart #380
MJs Natural Pharmacy #2	Pacific Pharmacy #1	Peoples Drug Mart #388
MJs Natural Pharmacy #3	Pacific Pharmacy #2	Peoples Pharmacy #312
Morgan Creek Medicine Centre	Pacific Prescriptions #2	Peoples Pharmacy #325
Mount IDA Pharmacy	Pandora Pharmacy	Peoples Pharmacy #373
Munro's Sorrento Prescriptions	Park Pacific Pharmacy	Peoples Pharmacy #384
Nanaimo Home & Community Care	Parkridge IDA Pharmacy	Peoples Pharmacy #392
Nanaimo Pharmacy	PDC Pharmacy	Peoples Pharmacy #398
Nanoose Medicine Centre	Peace Pharmacy	PharmaChoice #007
Naz's Pharmacy #3	Peachland Pharmacy	Pharmachoice Maple Ridge Pharmacy
Naz's Pharmacy #4	Pender Island Pharmacy	Pharmacists Clinic
Naz's Pharmacy No. 5 Ltd.	Peninsula Health Unit	Pharmacy Drugstore
Naz's Pharmacy No. 6 Ltd	Peoples Drug Mart #027	Pharmacy Drugstore #2
Naz's Prescription Plus Pharm #2	Peoples Drug Mart #043	Pharmalife Pharmacy
Naz's Prescription Plus Pharma	Peoples Drug Mart #072	Pharmasave #006
Nelson Remedy's Rx	Peoples Drug Mart #077	Pharmasave #008
Nesters Pharmacy	Peoples Drug Mart #093	Pharmasave #013
Nesters Pharmacy SFU	Peoples Drug Mart #110	Pharmasave #021
New Life Pharmacy	Peoples Drug Mart #122	Pharmasave #028
Newgen Pharmachoice	Peoples Drug Mart #123	Pharmasave #032
Next Door Pharmacy	Peoples Drug Mart #128	Pharmasave #034
Nolans Clinic Pharmacy	Peoples Drug Mart #134	Pharmasave #042
Nolans Pharmasave drugs #222	Peoples Drug Mart #135	Pharmasave #043

Pharmasave #057	Pharmasave #211	Pharmasave Health Centre #010
Pharmasave #059	Pharmasave #213	Pharmasave Health Centre #011
Pharmasave #060	Pharmasave #214	Pharmasave Health Centre #014
Pharmasave #063	Pharmasave #221	Pharmasave Health Centre #015
Pharmasave #065	Pharmasave #230	Pharmasave Health Centre #016
Pharmasave #066	Pharmasave #232	Pharmasave Health Centre #017
Pharmasave #071	Pharmasave #241	Pharmasave Health Centre #020
Pharmasave #073	Pharmasave #242	Pharmasave Health Centre #022
Pharmasave #077	Pharmasave #244	Pharmasave Health Centre #024
Pharmasave #081	Pharmasave #246	Pharmasave Health Centre #027
Pharmasave #082	Pharmasave #248	Pharmasave Health Centre #029
Pharmasave #083	Pharmasave #249	Pharmasave Health Centre #030
Pharmasave #084	Pharmasave #250	Pharmasave Health Centre #038
Pharmasave #086	Pharmasave #253	Pharmasave Health Centre #049
Pharmasave #089	Pharmasave #255	Pharmasave Health Centre #050
Pharmasave #092	Pharmasave #257	Pharmasave Health Centre #051
Pharmasave #095	Pharmasave #260	Pharmasave Health Centre #052
Pharmasave #097	Pharmasave #264	Pharmasave Health Centre #058
Pharmasave #100	Pharmasave #265	Pharmasave Health Centre #061
Pharmasave #1008	Pharmasave #267	Pharmasave Health Centre #064
Pharmasave #102	Pharmasave #270	Pharmasave Health Centre #080
Pharmasave #105	Pharmasave #274	Pharmasave Health Centre #094
Pharmasave #106	Pharmasave #275	Pharmasave Health Centre #098
Pharmasave #107	Pharmasave #278	Pharmasave Health Centre #099
Pharmasave #108	Pharmasave #280	Pharmasave Health Centre #1000
Pharmasave #115	Pharmasave #282	Pharmasave Health Centre #1007
Pharmasave #120	Pharmasave #284	Pharmasave Health Centre #1099
Pharmasave #129	Pharmasave #285	Pharmasave Health Centre #130
Pharmasave #139	Pharmasave #286	Pharmasave Health Centre #167
Pharmasave #142	Pharmasave #287	Pharmasave Health Centre #207
Pharmasave #148	Pharmasave #291	Pharmasave Health Centre #012
Pharmasave #151	Pharmasave #295	Pharmasave Newton # 91
Pharmasave #154	Pharmasave #298	Pharmasave Oak Bay #152
Pharmasave #162	Pharmasave #67	Pharmasave Shannon Mews #018
Pharmasave #178	Pharmasave #79	Pharmasave Steveston Village
Pharmasave #179	Pharmasave #87	Pharmatrust Pharmacy
Pharmasave #181	Pharmasave #96	Pharmatrust Pharmacy #2
Pharmasave #182	Pharmasave Gateway Crossing	Pharmawest Pharmacy
Pharmasave #183	Pharmasave Health Center #056	Pharmcity Drugs #3
Pharmasave #190	Pharmasave Health Centre #001	Pharmasave Health Centre #045
Pharmasave #198	Pharmasave Health Centre #002	Phoenix Dispensary Ltd
Pharmasave #202	Pharmasave Health Centre #003	PHS Labpharma
Pharmasave #203	Pharmasave Health Centre #004	Pier Health Resource Centre
Pharmasave #205	Pharmasave Health Centre #005	Plaza Pharmacy
Pharmasave #206	Pharmasave Health Centre #007	Point Grey Pharmacy

Pratts Compounding Pharmacy	Rexall Drug Store #7114	Safeway Food & Drug Pharma #007
Prescription Hlth Studio Inc	Rexall Drug Store #7116	Safeway Food & Drug Pharma #082
Price Choice Pharmacy	Rexall Drug Store #7117	Safeway Food & Drug Pharma #1
Pricesmart Foods Pharmacy #2240	Rexall Drug Store #7121	Safeway Food & Drug Pharma #109
Pricesmart Foods Pharmacy #2274	Rexall Drug Store #7122	Safeway Food & Drug Pharma #110
Princeton Pharmacy	Rexall Drug Store #7123	Safeway Food & Drug Pharma #114
Promontory Pharmacy	Rexall Drug Store #7125	Safeway Food & Drug Pharma #121
Prosper Pharmacy	Rexall Drug Store #7126	Safeway Food & Drug Pharma #122
Prosper Pharmacy NO.2	Rexall Drug Store #7128	Safeway Food & Drug Pharma #123
Prosper Pharmacy NO.3	Rexall Drug Store #7129	Safeway Food & Drug Pharma #126
Pure Integrative Pharmacy #10	Rexall Drug Store #7133	Safeway Food & Drug Pharma #127
Pure Integrative Pharmacy #16	Rexall Drug Store #7139	Safeway Food & Drug Pharma #133
Pure Integrative Pharmacy #18	Rexall Drug Store #7152	Safeway Food & Drug Pharma #14
Pure Integrative Pharmacy #4	Rexall Drug Store #7154	Safeway Food & Drug Pharma #140
Pure Integrative Pharmacy #5	Rexall Drug Store #7157	Safeway Food & Drug Pharma #142
Pure Integrative Pharmacy #6	Rexall Drug Store #7158	Safeway Food & Drug Pharma #144
Pure Integrative Pharmacy #9	Rexall Drug Store #7159	Safeway Food & Drug Pharma #148
Pure Pharmacy Health Centre #01	Rexall Drug Store #7160	Safeway Food & Drug Pharma #153
Quadra Maple Pharmacy	Rexall Drug Store #7161	Safeway Food & Drug Pharma #159
Quadra Village Drug Mart	Rexall Drug Store #7162	Safeway Food & Drug Pharma #161
Qualicum Medicine Centre	Rexall Drug Store #7169	Safeway Food & Drug Pharma #162
Queens Apothecary Ltd	Rexall Drug Store #7170	Safeway Food & Drug Pharma #165
Queensborough Community Pharma	Rexall Drug Store #7175	Safeway Food & Drug Pharma #170
R.E.A.C.H. Centre Pharmacy	Rexall Drug Store #7177	Safeway Food & Drug Pharma #184
Regency Medicine Centre #2	Rexall Drug Store #7180	Safeway Food & Drug Pharma #193
Regency Medicine Centre #6	Rexall Drug Store #7181	Safeway Food & Drug Pharma #196
Regency Prescriptions #1	Rexall Drug Store #7182	Safeway Food & Drug Pharma #198
Regency Prescriptions #3	Rexall Drug Store #7185	Safeway Food & Drug Pharma #2
Remedy's Rx #261	Rexall Drug Store #7187	Safeway Food & Drug Pharma #2271
Remedy's RX #298	Rexall Drug Store #7193	Safeway Food & Drug Pharma #23
Remedy's Rx #366	Rexall Drug Store #7194	Safeway Food & Drug Pharma #33
Remedy's Rx #367	Rexall Drug Store #7195	Safeway Food & Drug Pharma #38
Remedy's Rx Ridgeway Pharmacy	Rexall Drug Store Royal #7149	Safeway Food & Drug Pharma #42
Remedy's SRX North Ave. Pharmacy	Rexall Pharmacy #7136	Safeway Food & Drug Pharma #43
Rexall #7127	Rexall Pharmacy #7163	Safeway Food & Drug Pharma #44
Rexall #7167	Richmond Medical Pharmacy	Safeway Food & Drug Pharma #47
Rexall #7168	Ritecare Pharmacy	Safeway Food & Drug Pharma #4900
Rexall #7171	Robins Pharmacy	Safeway Food & Drug Pharma #4908
Rexall #7174	Roots Pharmacy	Safeway Food & Drug Pharma #4942
Rexall Drug Store #7103	Royal City Drugs	Safeway Food & Drug Pharma #4963
Rexall Drug Store #7104	Royal Oak Health Unit	Safeway Food & Drug Pharma #53
Rexall Drug Store #7106	RX R US Pharmacy	Safeway Food & Drug Pharma #58
Rexall Drug Store #7107	RX Ram Pharmacy Specialists	Safeway Food & Drug Pharma #59
Rexall Drug Store #7109	Rx Ram Pharmacy Specialists	Safeway Food & Drug Pharma #62
Rexall Drug Store #7111	SafeMed Pharmacy	Safeway Food & Drug Pharma #70

Safeway Food & Drug Pharma #71	Save-On-Foods Pharmacy #916	Save-On-Foods Pharmacy #988
Safeway Food & Drug Pharma #76	Save-On-Foods Pharmacy #919	Save-On-Foods Pharmacy #989
Safeway Food & Drug Pharma #78	Save-On-Foods Pharmacy #921	Save-On-Foods Pharmacy #990
Safeway Food & Drug Pharma #84	Save-On-Foods Pharmacy #922	Save-on-foods Pharmacy #991
Safeway Food & Drug Pharma #88	Save-On-Foods Pharmacy #924	Save-On-Foods Pharmacy #992
Safeway Food & Drug Pharma #89	Save-On-Foods Pharmacy #928	Save-On-Foods Pharmacy #993
Safeway Food & Drug Pharma #90	Save-On-Foods Pharmacy #929	Save-On-Foods Pharmacy #995
Safeway Food & Drug Pharma #92	Save-On-Foods Pharmacy #930	Save-On-Foods Pharmacy #996
Safeway Food & Drug Pharma #93	Save-On-Foods Pharmacy #931	Save-On-Foods Pharmacy #999
Safeway Food & Drug Pharma #99	Save-On-Foods Pharmacy #932	Scott Road Pharmacy
Safeway Food & Drug Pharma #820	Save-On-Foods Pharmacy #933	Script Care Pharmacy
Safeway Pharmacy #4904	Save-On-Foods Pharmacy #935	Seabird Pharmacy
Safeway Pharmacy #4906	Save-On-Foods Pharmacy #936	Service Plus #3
Safeway Pharmacy #4919	Save-On-Foods Pharmacy #937	Shawnigan Lake Peoples Phrm #304
Safeway Pharmacy #4949	Save-On-Foods Pharmacy #939	Shoppers Drug Mart #0201
Safeway Pharmacy #4967	Save-On-Foods Pharmacy #943	Shoppers Drug Mart #0202
Safeway Pharmacy #4972	Save-On-Foods Pharmacy #946	Shoppers Drug Mart #0203
Saigon Pharmacy	Save-On-Foods Pharmacy #947	Shoppers Drug Mart #0204
Salmon Arm Prescription Centre	Save-On-Foods Pharmacy #948	Shoppers Drug Mart #0205
Salt Spring Pharmacy	Save-On-Foods Pharmacy #951	Shoppers Drug Mart #0208
Sams Pharmacy	Save-On-Foods Pharmacy #952	Shoppers Drug Mart #0209
Sandell IDA Pharmacy	Save-On-Foods Pharmacy #955	Shoppers Drug Mart #0210
Satnam Pharmacy	Save-On-Foods Pharmacy #956	Shoppers Drug Mart #0211
Save-On-Foods #918	Save-On-Foods Pharmacy #957	Shoppers Drug Mart #0212
Save-On-Foods #963	Save-On-Foods Pharmacy #959	Shoppers Drug Mart #0213
Save-On-Foods Pharmacy	Save-On-Foods Pharmacy #962	Shoppers Drug Mart #0214
Save-On-Foods Pharmacy #2207	Save-On-Foods Pharmacy #963	Shoppers Drug Mart #0216
Save-On-Foods Pharmacy #2208	Save-On-Foods Pharmacy #965	Shoppers Drug Mart #0217
Save-On-Foods Pharmacy #2210-W	Save-On-Foods Pharmacy #966	Shoppers Drug Mart #0219
Save-On-Foods Pharmacy #2213	Save-On-Foods Pharmacy #967	Shoppers Drug Mart #0221
Save-On-Foods Pharmacy #2215	Save-On-Foods Pharmacy #968	Shoppers Drug Mart #0222
Save-On-Foods Pharmacy #2221	Save-On-Foods Pharmacy #969	Shoppers Drug Mart #0223
Save-On-Foods Pharmacy #2228	Save-On-Foods Pharmacy #970	Shoppers Drug Mart #0225
Save-On-Foods Pharmacy #2235	Save-On-Foods Pharmacy #971	Shoppers Drug Mart #0226
Save-On-Foods Pharmacy #2242	Save-On-Foods Pharmacy #972	Shoppers Drug Mart #0227
Save-On-Foods Pharmacy #2249	Save-On-Foods Pharmacy #973	Shoppers Drug Mart #0228
Save-On-Foods Pharmacy #2263	Save-On-Foods Pharmacy #975	Shoppers Drug Mart #0230
Save-On-Foods Pharmacy #902	Save-On-Foods Pharmacy #977	Shoppers Drug Mart #0231
Save-On-Foods Pharmacy #903	Save-On-Foods Pharmacy #979	Shoppers Drug Mart #0232
Save-On-Foods Pharmacy #904	Save-On-Foods Pharmacy #980	Shoppers Drug Mart #0233
Save-On-Foods Pharmacy #907	Save-On-Foods Pharmacy #981	Shoppers Drug Mart #0234
Save-On-Foods Pharmacy #909	Save-On-Foods Pharmacy #983	Shoppers Drug Mart #0236
Save-On-Foods Pharmacy #910	Save-On-Foods Pharmacy #984	Shoppers Drug Mart #0237
Save-On-Foods Pharmacy #912	Save-On-Foods Pharmacy #985	Shoppers Drug Mart #0238
Save-On-Foods Pharmacy #915	Save-On-Foods Pharmacy #987	Shoppers Drug Mart #0239

Shoppers Drug Mart #3077	Universal Pharmacy	Wal-Mart Pharmacy #3158
Shoppers Drug Mart #3079	University Heights Pharmacy	Wal-Mart Pharmacy #3163
Shoppers Drug Mart #3082	University Pharmacy	Wal-Mart Pharmacy #3167
Shoppers Simply Pharmacy #3087	Urban Fare Pharmacy #914	Wal-Mart Pharmacy #3169
Sidney Pharmacy #2	Valley Evergreen Pharmacy	Wal-Mart Pharmacy #3183
Silvermere Pharmacy	Vancouver Pharmacy - The Lux	Wal-Mart Pharmacy #3188
Silvermere Pharmacy #2 Ltd	Vancouver Police Dept 2	Wal-Mart Pharmacy #3199
Similkameen Pharmacy	Victoria Compounding Pharmacy	Wal-Mart Pharmacy #3651
Sina Pharmacy	Victoria Health Unit Clinical	Wal-Mart Pharmacy #3652
Skaha Remedy's Rx Pharmacy	View Pharmacy	Wal-Mart Pharmacy #3661
Somerset Pharmacy Services	Village Pharmacy	Wal-Mart Pharmacy #5776
Southland Pharmacy	Vital Health Pharmacy	Wal-Mart Pharmacy #5777
Sparwood Remedy's Rx	Viva Care Pharmacy	Wal-Mart Pharmacy #5834
Squamish Pharmacy	Viva Med Pharmacy	Wal-Mart Pharmacy #5838
St Anthony's Clinic Pharmacy #2	Viva Med Pharmacy #02	Wal-Mart Pharmacy #5853
St Pauls Hospital	Wal-Mart #1205	Wellness Pharmacy #08
Sterling Centre Remedy's Rx	Wal-Mart #1207	Wellness Pharmacy #2
Steveston Pharmacy	Wal-Mart #1208	Wellness Pharmacy #3
STS Pain Pharmacy	Wal-Mart Pharmacy #1011	Wellness Pharmacy #6
Sukhs Pharmacy	Wal-Mart Pharmacy #1015	Wellness Pharmacy 1
Sullivan Pharmacy Inc	Wal-Mart Pharmacy #1018	Wellness Pharmacy No. 4 Ltd
Summerland Medicine Centre	Wal-Mart Pharmacy #1036	Wellness Pharmacy No. 5
Suncoast Pharmacy	Wal-Mart Pharmacy #1077	Wellness Pharmacy No. 7 Ltd
Suncoast Pharmacy #15	Wal-Mart Pharmacy #1093	Wescana Pharmacy #02
Sunnyside Evergreen Pharmacy	Wal-Mart Pharmacy #1100	Wescana Pharmacy #03
Sunrise Pharmacy Ltd	Wal-Mart Pharmacy #1104	Wescana Pharmacy #04
Sunset Pharmacy Ltd	Wal-Mart Pharmacy #1106	Wescana Pharmacy #05
Super Grocer & Pharmacy	Wal-Mart Pharmacy #1112	Wescana Pharmacy #06
Super-Care Pharmacy	Wal-Mart Pharmacy #1113	Wescana Pharmacy #07
Surlang MedCentre	Wal-Mart Pharmacy #1119	Wescana Pharmacy #09
Tabor Pharmacy	Wal-Mart Pharmacy #1143	Wescana Pharmacy #1
Tang's Prescription Remedy's Rx	Wal-Mart Pharmacy #1192	West 10th Medical Pharmacy
The Drive Pharmacy	Wal-Mart Pharmacy #1206	West Coast Pharmacy
Third Ave Evergreen Pharmacy	Wal-Mart Pharmacy #3008	West End Medicine Centre
Thrifty Foods and Pharmacy #06	Wal-Mart Pharmacy #3019	Westbank Remedy's Rx Pharmacy
Thrifty Foods and Pharmacy #10	Wal-Mart Pharmacy #3025	Westin Pharmacy and Medical Spl
Thrifty Foods and Pharmacy #13	Wal-Mart Pharmacy #3040	White Rock Pharmacy
Thrifty Foods and Pharmacy #16	Wal-Mart Pharmacy #3042	Willowbrook Pharmacy
Thrifty Foods and Pharmacy #19	Wal-Mart Pharmacy #3057	Wilson Pharmacy
Thrifty Foods and Pharmacy #23	Wal-Mart Pharmacy #3059	Winfield IDA Pharmacy
Thrifty Foods and Pharmacy #24	Wal-Mart Pharmacy #3060	Yale Pharmacy
Thrifty Foods and Pharmacy #27	Wal-Mart Pharmacy #3070	Yale Road Pharmacy
Thrifty Foods and Pharmacy #29	Wal-Mart Pharmacy #3072	York Pharmacy
Tsawwassen Pharmacy	Wal-Mart Pharmacy #3098	Your Community Pharmacy
Tumbler Ridge Pharmacy Unicare Pharmacy	Wal-Mart Pharmacy #3109	Yyoung Medicine Mart Yyoung Medicine Mart Main

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